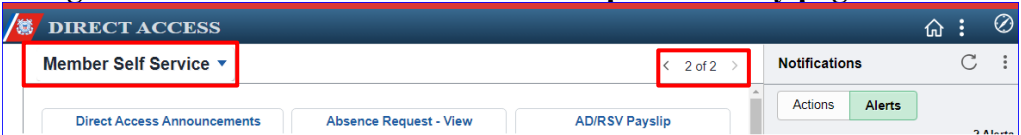
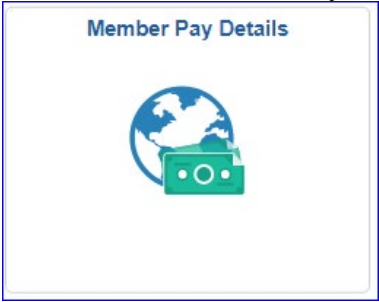
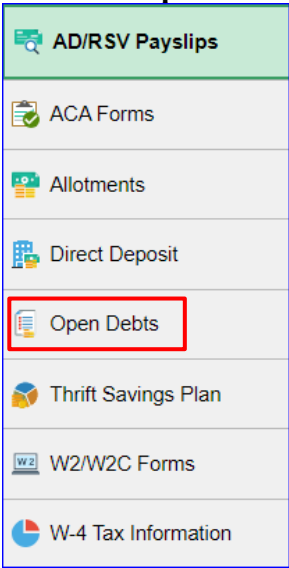


## Member: Open Debts

**Introduction** This guide provides the procedures for viewing a list of personal current open debts collecting in Direct Access (DA).

**Information** If at any point you would like to pay a debt, contact PPC Customer Care directly and inform them you would like to “make a debt payment”. You will be forwarded to the financial branch for assistance.


**Procedures** See below.

Step	Action
1	<p><b>Navigate to Member Self Service via the drop-down or by page arrows.</b></p> 
2	<p><b>Click on the Member Pay Details tile.</b></p> 
3	<p><b>Select the Open Debts option.</b></p> 

*Continued on next page*

## Member: Open Debts, Continued

Procedures,  
continued

Step	Action																																												
4	<p>The View Open Debts and Overpayments page will display. If you currently do NOT have open debts collecting, this will display noting the most current <b>Debt Pay Period End Date</b>.</p> <div><p><b>View my Open Debts</b></p><p>Robin Hood Empl ID 1234567 Empl Record 1</p><p>You currently have no Debts or Overpayments recorded.</p><p>If you have additional questions regarding any debt(s), contact your servicing Yeoman.</p><p>Debt Pay Period End Date: 02/28/2023</p></div>																																												
5	<p>If you currently have open debts collecting, the information will be display as shown below with your <b>Total Payment Amount (Last Pay Period)</b>, if applicable, and the <b>Total Debt Balance</b> owed. If you want to know the Debt Reason, contact your Admin/SPO office for more details.</p> <div><p><b>View Open Debts and Overpayments</b></p><p>Robin Hood Empl ID 1234567 Empl Record 0</p><p>Member's current debt balances and payment amounts</p><p>Select this guide for additional information: <a href="https://www.dcms.uscg.mil/Portals/10/C2G-1/PPC/GUIDES/GP/SelfService/Member/Self%20Service%20-%20View%20My%20Debts.pdf">https://www.dcms.uscg.mil/Portals/10/C2G-1/PPC/GUIDES/GP/SelfService/Member/Self%20Service%20-%20View%20My%20Debts.pdf</a></p><p>Debt Pay Period End Date: 02/28/2023</p><p><b>Open Debts</b></p><div><div>1-3 of 3</div><table><tr><th>Debt Type</th><th>Description</th><th>Instance</th><th>Debt Amount</th><th>Begin Date</th><th>End Date</th><th>Payment Amount (Last Pay Period)</th><th>Total Collected</th><th>Payment Balance</th><th>Debt Reason</th><th>Comments</th></tr><tr><td>IN SRVC DEBT</td><td>In-Service Debt</td><td>5</td><td>\$223.63</td><td>11/01/2020</td><td></td><td>\$0.00</td><td>\$22.95</td><td>\$200.68</td><td>Overpaymnt</td><td>SYSTEM CG RSV 2020M08E</td></tr><tr><td>IN SRVC DEBT</td><td>In-Service Debt</td><td>6</td><td>\$1,812.60</td><td>11/01/2020</td><td></td><td>\$0.00</td><td>\$0.00</td><td>\$1,812.60</td><td>Overpaymnt</td><td>SYSTEM CG RSV 2020M08E</td></tr><tr><td>IN SRVC DEBT</td><td>In-Service Debt</td><td>7</td><td>\$26.15</td><td>11/01/2020</td><td></td><td>\$0.00</td><td>\$0.00</td><td>\$26.15</td><td>Overpaymnt</td><td>SYSTEM CG RSV 2020M08E</td></tr></table><div><p>Total Payment Amount (Last Pay Period): \$0.00</p><p>Total Debt Balance: \$2,039.43</p></div></div></div>	Debt Type	Description	Instance	Debt Amount	Begin Date	End Date	Payment Amount (Last Pay Period)	Total Collected	Payment Balance	Debt Reason	Comments	IN SRVC DEBT	In-Service Debt	5	\$223.63	11/01/2020		\$0.00	\$22.95	\$200.68	Overpaymnt	SYSTEM CG RSV 2020M08E	IN SRVC DEBT	In-Service Debt	6	\$1,812.60	11/01/2020		\$0.00	\$0.00	\$1,812.60	Overpaymnt	SYSTEM CG RSV 2020M08E	IN SRVC DEBT	In-Service Debt	7	\$26.15	11/01/2020		\$0.00	\$0.00	\$26.15	Overpaymnt	SYSTEM CG RSV 2020M08E
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6	<p>Click the <b>Home</b> icon to return to the main DA home page.</p> <div><div> Home</div></div>																																												